



## **TECHNOLOGY HARDWARE SUPPORT TECHNICIAN**

**Job Title:** Technology Support Technician

**Job Location(s):** 950 Mapunapuna Street - Honolulu, HI

**Work Status:** Part Time and Full Time

**Work Schedule:** 20 Hours for Part Time and 40 hours for Full Time, Monday thru Sunday.

**Salary:** Commensurate with experience.

**Benefits:** Paid HMSA medical, prescription, dental, and Vision Insurance, Paid Holidays, Paid Vacations and Paid Sick Leave. Participation in 401K.

### **Job Description:**

The Technology Team position will provide Information Technology support for both hardware and software. We require a team player with communications, attention to quality, and troubleshooting skills. The position allows for growth with company sponsored training and increases in compensation on proof of performance.

**Hardware support:** Will and may include PC's and computer based Point-of-Sale PC's repair and servicing. Includes back office and POS workstation deployment and repair. Also service and maintain POS peripherals such as Receipt printers, laser printers, barcode scanners and attached accessories to our POS work stations.

Also provide computer related hardware support for all back office operations computer systems.

### **Job Qualifications:**

The ideal candidate has two or more of the following qualifications:

- One year or more experience working help desk in a client / server LAN network environment. (Working in a retail store environment is plus)
- One year or more experience working help desk in a client / server LAN network environment.
- A+, Network+, or Microsoft Certified Professional certifications or equivalent work experience.
- Degrees in Computer Science, Information Systems, or Network Administration.
- Retail or Wholesale Point-of-sale servicing experience is a plus.
- Business References

**PLEASE SUBMIT YOUR RESUME**