



TECHNOLOGY SOFTWARE SUPPORT TECHNICIAN

Job Title: Technology Support Technician

Job Location(s): 950 Mapunapuna Street - Honolulu, HI

Work Status: Part Time and Full Time

Work Schedule: Part Time 20 hours or Full Time 40 hours, Monday thru Sunday during and after regular business hours.

Salary: Commensurate with experience.

Benefits: Paid HMSA medical, prescription, dental, and Vision Insurance, Paid Holidays, Paid Vacations and Paid Sick Leave. Participation in 401K.

Job Description:

The Technology Team position will provide Information Technology support for Counterpoint SQL Enterprise and Back Office software. We require a team player with communications, attention to quality, and troubleshooting skills. The position allows for growth with company sponsored training and increases in compensation on proof of performance.

Software support: Provide end user support for Counterpoint SQL Enterprise (POS) software. Having SQL Programming, Microsoft Office Suite (Word, Excel, Outlook, Powerpoint, Access) and MAS 200 knowledge and skill sets is a plus.

- Data entry processing is required.
- Capable of creating, modifying and troubleshooting reports and analytics.
- Retail and wholesale operations knowledge is also a benefit.

Job Qualifications:

The ideal candidate has two or more of the following qualifications:

- One year or more experience working help desk in a client / server LAN network environment.
- A+, Network+, or Microsoft Certified Professional Software certifications or equivalent work experience.
- Degrees in Computer Science, Information Systems, or SQL programming.
- Retail or Wholesale Point-of-sale servicing experience is a plus.
- Business References

PLEASE SUBMIT YOUR RESUME