



INFORMATION TECHNOLOGY SUPPORT TECHNICIAN
MAPUNAPUNA LOCATION, 950 Mapunapuna Street

JOB DESCRIPTION:

The Technology Team position will provide Information Technology support for both hardware and software. We require a team player with communications, attention to quality, and troubleshooting skills. The position allows for growth with company sponsored training and increases in compensation on proof of performance.

HARDWARE SUPPORT:

Will and may include Computers, printers and computer based Point-of-Sale PC's repair and servicing. Includes back office and POS workstation deployment and repair. Also service and maintain POS peripherals such as Receipt printers, laser printers, barcode scanners and attached accessories to our POS work stations.

Also provide computer related hardware support for all back office operations computer systems.

SOFTWARE SUPPORT:

Provided end user support for Microsoft Office suite (Word, Excel, Access, Powerpoint and Outlook). Also provide support for NCR Counterpoint SQL Enterprise (POS) software.

QUALIFICATIONS AND SKILLS:

The ideal candidate has two or more of the following qualifications:

- One year or more experience working help desk in a client / server LAN network environment. (Working in a retail store environment is plus)
- A+, Network+, or Microsoft Certified Professional certifications or equivalent work experience.
- Degrees in Computer Science, Information Systems, or Network Administration.
- Retail or Wholesale Point-of-sale servicing experience
- Business references

WORK HOURS:

- 20 hours/week Part Time
- 40 hours/week Full Time - Monday thru Sunday

SALARY:

- Commensurate with experience

BENEFITS:

- HMSA medical, prescription, dental and vision insurance coverage.
- Holiday, vacation and sick leave
- Participation in 401K
- Employee Discounts
- Benefits may vary for part-time employees